

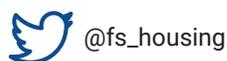
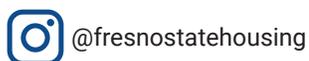
# Welcome to

# FRESNO STATE<sup>®</sup>

Student Housing

## Spring 2021

### Information for Residents



# COVID-19 Policies

## COVID 19 Information:

Please join Fresno State in curbing the spread of COVID-19 by complying with local and state guidelines. The spread of COVID-19 can be reduced when masks are used along with other preventive measures, including social distancing, frequent handwashing, and cleaning and disinfecting frequently touched surfaces.

Seek care immediately if you are currently experiencing symptoms.

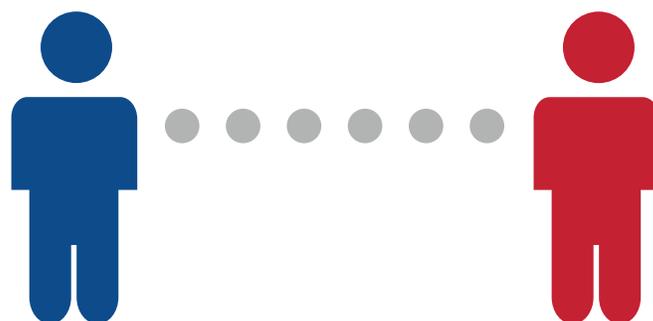
<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>



## Why practice social distancing?

COVID-19 spreads mainly among people who are in close contact (within about 6 feet) for a prolonged period. Spread happens when an infected person coughs, sneezes, or talks, and droplets from their mouth or nose are launched into the air and land in the mouths or noses of people nearby. The droplets can also be inhaled into the lungs. Recent studies indicate that people who are infected but do not have symptoms likely also play a role in the spread of COVID-19. Since people can spread the virus before they know they are sick, it is important to stay at least 6 feet away from others when possible, even if you—or they—do not have any symptoms. Social distancing is especially important for people who are at higher risk for severe illness from COVID-19.

(Source: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/social-distancing.html>)



## Why is it important to wear a mask?

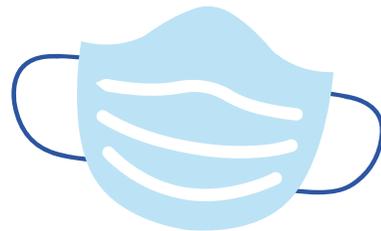
Masks may help prevent people who have COVID-19 from spreading the virus to others. Wearing a mask will help protect people around you, including those at higher risk of severe illness from COVID-19 and workers who frequently come into close contact with other people (e.g., in stores and restaurants). Masks are most likely to reduce the spread of COVID-19 when they are widely used by people in public settings.

(Source: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>)

## Student Support

Sick, anxious or in a panic?

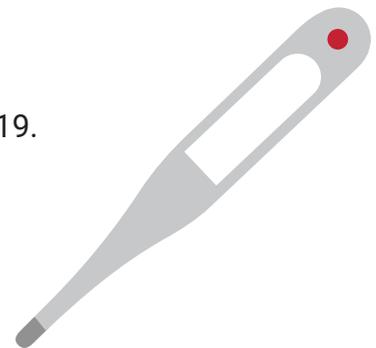
Contact the Student Health and Counseling Center at 559.278.2734 to schedule a telephone appointment.



## What to do if you're sick:

If you have a fever, cough or other symptoms, you might have COVID-19.

If you think you may have been exposed to COVID-19, contact your healthcare provider and Student Housing staff.



**Keep track of your symptoms.**



If you have an emergency warning sign (including trouble breathing), get emergency medical care immediately.

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>

<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

# **MANDATORY** **COVID-19 TESTING** **For Student Housing Residents**

Testing will be held at the **Save Mart Center**  
between 8 a.m. and 4 p.m.

**Wednesday, January 6th - Current Residents**  
**Wednesday, January 13th - Current Residents**  
**January 19th, January 20th, January 21st - All Residents**  
**Wednesday, January 27th - All Residents**

**\*STUDENTS LIVING ON CAMPUS NEED  
TO BE TESTED WEEKLY.**

## **PRIOR TO YOUR ARRIVAL FOR TESTING**

**Complete the Daily Health-Screening,  
and bring your phone to the testing site  
to confirm that you have been cleared  
to be on campus.**

**Enter at the northwest entrance to the  
Save Mart Center.**

**Bring a photo ID and face covering.**



# Mail

A mailbox is provided for each resident. When you check-in you will receive your mailbox assignment and combination. All residents are expected to check and empty their mailboxes daily. They are located in each lobby of the community-style halls (Baker, Graves and Homan) and in the Atrium for suites (Aspen, Birch, Cedar, Ponderosa, Sequoia and Sycamore). Your mailbox will have the same number as your room.

Fresno State Student Housing mail is picked up and delivered by the U.S. Post Office carrier to the 24-Hour Service Desk once a day except on Sundays, US Post Office holidays and December 25 - January 1. An outgoing mail receptacle is provided in the mailbox center at the Atrium. UPS, Federal Express and other carriers also deliver packages to the 24-Hour Service Desk (same dates apply). Mail is usually placed in mailboxes by 5:00pm.

## Mail should be addressed as follows:

**Your Name**  
**5152 N. Barton Avenue**  
**Hall and Room Number and**  
**Bed Assignment**  
**Fresno, CA 93740**



## Package Lockers

Our innovative electronic locker system across from the Housing office is intended to make your life on campus even more efficient. When you order a package, simply put in your Fresno State Housing Address and the package will be placed in a locker cubby. When your package has arrived and been processed into the locker system you will receive a personalized code. To open the locker you will enter the code into the locker's key pad and the cubby storing your package will pop open. Your photo will be taken simultaneously to ensure security of your package and in the unlikely case a dispute may arise. This package system allows for access to your packages any time of day.

## 24-Hour Service Desk Hours

Open daily - 24 Hours.

Complete Facility Service Requests (FSR) and report key problems.

Check out vacuums, game equipment, and other supplies.

## Room Safes

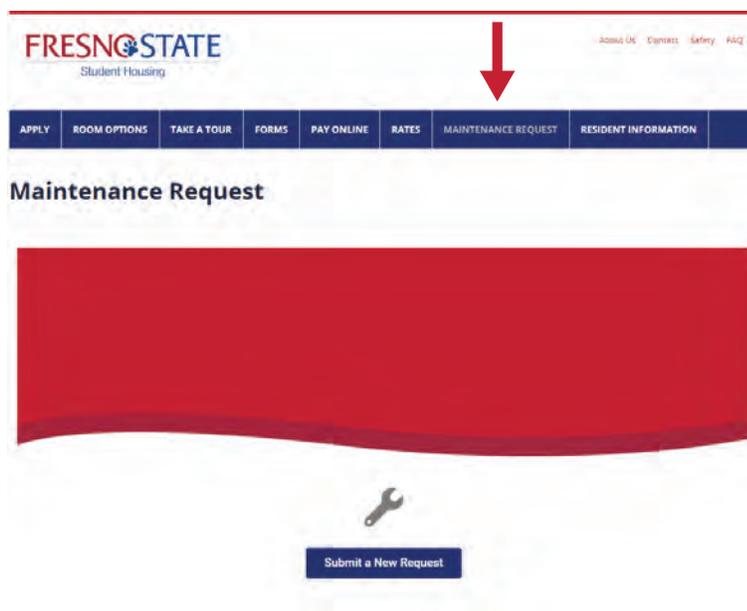
Each bedspace comes equipped with a lockable safe in the closet. You will receive the combination to your safe at check-in. Once you insert this temporary code you will be able to change the security code to whatever you choose.

## Parking

Parking is enforced 24 hours a day at all on-campus parking lots. To use any of the available student lots, you can purchase a day pass for \$5 or visit the Police Department Service Center to buy a Spring pass.

## Maintenance Requests

If your room or suite needs any repairs, submit a "New Request" form on our website. Requests are prioritized based on health and safety.



Click to be directed to the Maintenance Request form

## Cable

**With XFINITY Stream, you can watch live TV, sports, movies, and more on all your devices, with access to 172 channels!**

1. Visit [xfinityoncampus.com](http://xfinityoncampus.com)
2. Find your school
3. Sign in using your school credentials
4. Once authenticated, start watching

Start watching now at [xfinityoncampus.com](http://xfinityoncampus.com)



**Download the XFINITY Stream app after authenticating.**  
Go to [xfinity.com/apps](http://xfinity.com/apps)

## Internet

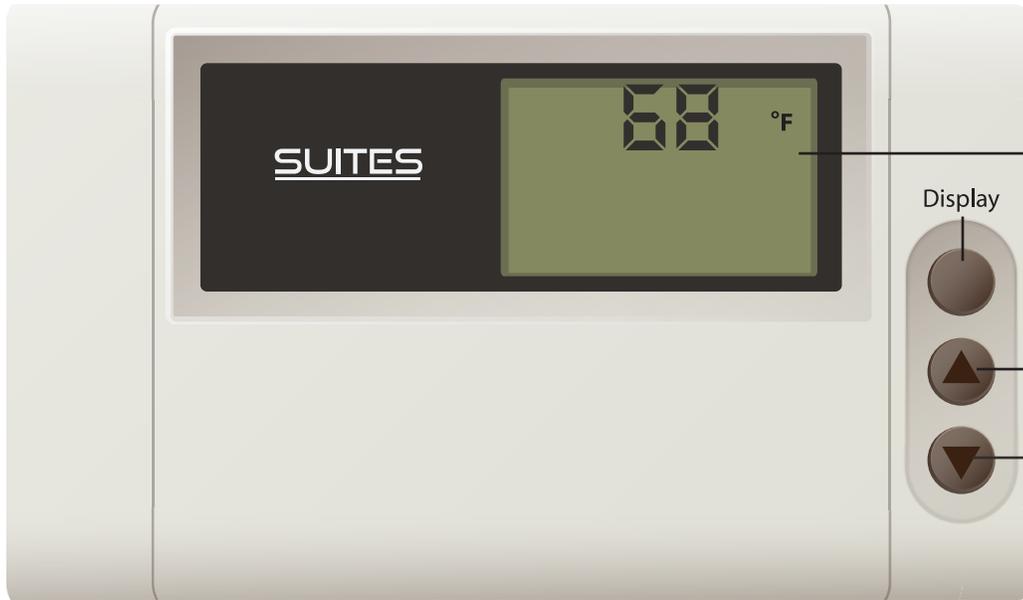
- Connect to "Bulldogs" Wi-Fi.
- Click on your internet browser.
- Select "if you need to configure your device for 'eduroam' click here."
- Eduroam will allow you to use wifi at Fresno State as well as all other UC and CSU campuses you may visit.
- To connect to "Fresnostate" Wi-Fi, navigate to:  
*[help.fresnostate.edu/guest/wireless\\*](http://help.fresnostate.edu/guest/wireless*)*
- Use your Fresno State credentials to login to either network you chose.



**Free Internet provided  
in all resident rooms**

# Heat, Ventilation, & Air Conditioning

## Suites



Make sure the HP switch **above** the thermostat is on\*

Due to the State of California energy crisis, the State mandates that you set your heat to 68 degrees or lower and air conditioning to 78 degrees or higher.



Set the fan to the AUTO position, not the ON position. Setting it to the ON position does not affect the temperature in the room and uses unnecessary energy.

You can select heating or AC any time by positioning the controls (and setting the fan to auto). The unit will automatically shut off if the door is open and there is no movement in your room. The door to each room must be closed in order to maintain your thermostat setting.



During the summer, set the control to cool and the fan to auto.



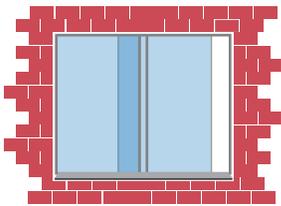
During the winter, set the control to heat and set the fan switch to auto.

\* If the AC is not working properly, shut off the HP switch, wait 5 minutes and turn it back on. Allow 30 minutes to see if the unit is working correctly.

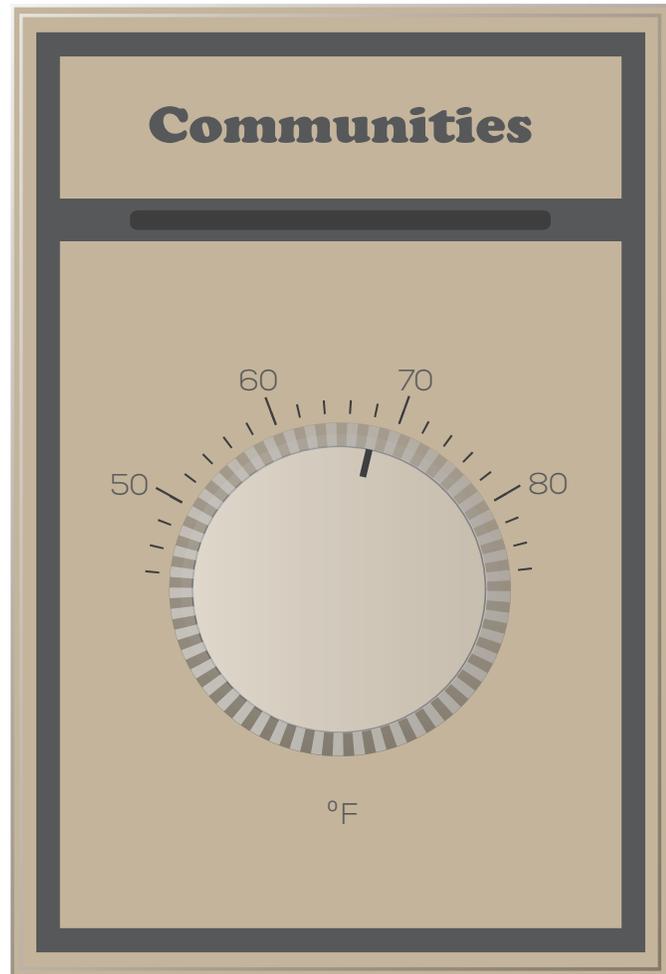
## Community



Make sure the HP switch below the thermostat is on\*



During the wet and cold months, keep the heater on and window cracked to keep an airflow to prevent mold. Please keep windows shut when you have the air conditioning on. If problems arise with air conditioning or heating, a Facility Service Request form must be filled out at the Atrium Customer Service Desk for repair.



When the outside temperature is above 68° the entire building will go into AC mode. The heater will not come on. When the outside temperature reaches 55°, the heater will run for the building, from 55°- 68°, only the fan will run. Open a window if the room gets warm at night.

\* If the AC is not working properly, shut off the HP switch, wait 5 minutes and turn it back on. Allow 30 minutes to see if the unit is working correctly.

# University Dining Hall Hours of Operation Spring 2021

## Monday-Friday

7am-8pm, To-Go and Fetch Mobile Orders

## Saturday-Sunday

10am-8pm, To-Go and Fetch Mobile Orders

### Dining In

*\*Subject to change based on  
state regulations*

Seating in the University Dining Hall will be limited and offered on a first come, first served basis during dine-in hours. Dine-in is available during the hours indicated above.

### Dining to go

Students have the option to pre-order their food and pick it up to-go through the Fetch app throughout the day.

*Click to install  
and configure*



- Each plan comes with flex cash which provides residents with \$150 (\$200 for Silver Plan) per semester on their Fresno State Student ID card to use at The Bucket.

## Own a Bike? Register It!

To protect your bike, fill out the form [here](#) to register your bicycle. Turn in your form with the Fresno State Police Department.

There are several bike racks around Fresno State Student Housing, as well as a gated bike barn. You will be able to access the bike barn with your housing key FOB.



## Laundry

Large capacity washers and dryers are available for use by residents. Each community style building has laundry rooms located on each first floor wing. Every suite style building has laundry rooms on each floor except for Cedar and Ponderosa. Use your debit or credit card directly at the machines to pay. It will even give you a text notification when your load is done!

**Super Wash: \$1.75**

**Low Wash: \$1.25**

**Medium Wash: \$1.50**

**Dry: \$1.00**

### **Cedar and Ponderosa Residents:**

Laundry facilities for Cedar and Ponderosa residents are available in Aspen, Birch, Sequoia or Sycamore. Please check out a key from the 24-Hour Service Desk. There is a two-hour time limit and a photo ID is required.

Residents must supply their own laundry soap and dryer sheets/balls.